



Dear new customer,

Thank you for your registration with Greenchoice, we have received your application in good order. It is great that you have made this sustainable choice and that you want to work on making the Netherlands more sustainable together with us.

We can understand that you would like to know what will happen next. That is why we have made the following run-through for you.

What to expect in the coming period?

- Registration: Your registration has been received by Greenchoice and is being processed. Within a few days you will receive a contract confirmation by mail. This confirmation includes an overview of your new rates and our terms and conditions.
- Sending us your meter readings: You will receive an email from us as soon as we need your meter readings. If you have a smart meter (*slimme meter*) we will receive your meter readings automatically, in that case you do not need to do anything.
- New monthly payment: Around the date of your switch, you will receive an email containing your monthly payment. This is the monthly amount that you will pay to us.
- Start of green energy supply: The date on which we start the supply of green energy and forest compensated gas is stated in the contract confirmation.

Please visit www.greenchoice.nl/welcome for more information about becoming a customer at Greenchoice. You can also contact our customer service by sending an e-mail to vragen@greenchoice.nl. We are happy to help you.

Kind regards,

Jessica Santana
Head of Customer Service
Greenchoice

